

2018 Fall Field Rep. Conference

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Bureau of Food and Recreational Businesses

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Welcome

Communication

- ▶ Plate cooler bypass - Lost in Translation
- ▶ We need to get clarifications out timely
- ▶ We need new communication tools

Gov.delivery dairy Newsletter signup links

- ▶ IMS-listed dairy farms:
https://public.govdelivery.com/accounts/WIDATCP/subscriber/new?topic_id=WIDATCP_450
- ▶ Dairy plant field reps:
https://public.govdelivery.com/accounts/WIDATCP/subscriber/new?topic_id=WIDATCP_453
- ▶ Bulk milk weighers and samplers:
https://public.govdelivery.com/accounts/WIDATCP/subscriber/new?topic_id=WIDATCP_454

We want to communicate better before the inspection or survey

- Email blasts to all Field Representatives
 - Handouts
 - Participation in conferences and meetings
 - Always available by phone.
- ▶ Updated documents
- ▶ Dairy Plant Manual
 - ▶ Bulk Milk Weigher Sampler Training Manual

Communication isn't one way

- ▶ We want to hear from you
 - ▶ Any way that works for you
 - ▶ Telephone and email
 - ▶ In person
 - ▶ At conferences or industry meetings

BMWS Pilot

- Win -Huge efficiency gain for staff time
- Win - for industry

Former Process

- ▶ 1 inspection/day/inspector
- ▶ 4 hours/inspection
- ▶ 175 inspections/700 hours

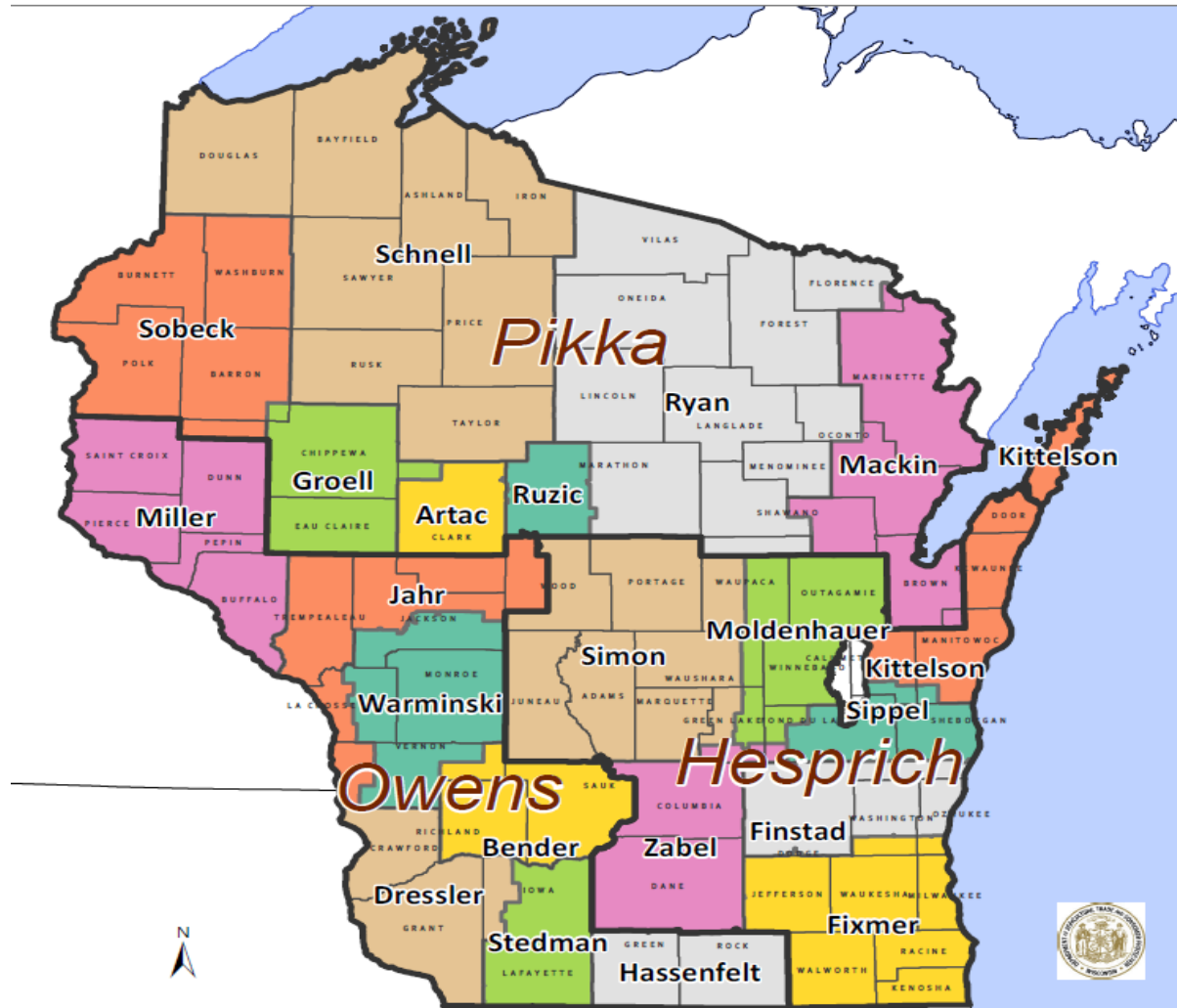
Lean Project

- ▶ 32 inspections/day/inspector
- ▶ 15 minutes/inspection*
- ▶ Can conduct 8 times as many inspections in half the time.

Staff changes

- ▶ Greg Simon, retired
- ▶ John Mackin, moved to Idaho
- ▶ Dale Osuldsen, Dairy Technical Specialist, retired

DATCP Dairy Inspection Territories, Feb. 2018



Supervisor: Jackie Owens Phone: 608-234-3120	Supervisor: James Pikka Phone: 715-610-4513	Supervisor: Peter Hesprich Phone: 262-305-0968
Sanitarians: Amy Bender James Jahr Michelle Stedman Garret Miller Clement Dressler Randolph Hassenfelt Craig Warminski	Sanitarians: Ashley Ruzic Mary Ryan Jill Artac Kimberely Schnell John Mackin Alex Sobeck Martin Groell	Sanitarians: Laurie Sippel Ali Finstad Sidney Kittelson Christina Zabel John Fixmer Jacob Moldenhauer Gregory Simon

Putting a face to the Name

Matt Kachel-Compliance,
Licensing and Technology
Section Chief



Tara Abydall - Regulatory
Specialist Senior



Team / Partnership

- ▶ Even in our current climate we need to work as a team more than ever to meet the regulations and protect the image of Wisconsin's Dairy industry
- ▶ Communication is KEY - Work with Sanitarians, Dairy Technical staff and Supervisors
 - ▶ if you have concerns with debits
 - ▶ Re-inspections
 - ▶ Or degrades

Questions

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